



Stronghold Online Prepayment

Hi-Fidelity now offers online payments for pickup. This allows you to link an existing bank account at checkout to pay for your order.

How It Works

1. Place your order online
2. Securely link your bank account to prepay
3. Come to Hi-Fidelity and pick up your order

Online Prepayment FAQs

What is Stronghold Prepayment?

Stronghold Online Prepayment is a digital payment solution that provides a convenient way to securely pay for online pickup or delivery orders.

How do I pay for my order using Online Prepayment?

Place an order through our online menu, select "Pay Online Now", then securely log in with your banking credentials and pay!

Do I have to enter my banking information every time I pay?

Nope! Your information is securely stored in your account, so while you will need to log-in to your account each time you purchase for security reasons, you won't need to complete the full sign-up process after your first transaction!

Do I need to download an app?

No, Online Prepayment transactions do not require any mobile application to be used.

Is my information secure?

Yes, your banking information is encrypted and tokenized for safety and security. Your banking details are not accessible by Hi-Fidelity.



Is there a fee for using Online Prepayment?

A \$5.00 flat convenience fee will automatically be applied to your order.

How Is the transaction processed?

Prepayments via Stronghold run on the ACH network. ACH payments are electronic bank-to-bank payments that allow a merchant to debit directly from your account once you approve the transaction. This is a secure transaction and one that ensures that you have the final approval on all transactions.

Should I expect any additional bank fees for using Online Prepayment?

No, there are no additional bank fees.

How does the transaction appear on my statement?

You will see Hi-Fidelity on your bank statement.